The process of purchasing permits has changed!

The State Fire Marshal's Office is pleased to announce the implementation of online permit purchasing.

Beginning January 27th, 2020, customers can now visit www.core.tn.gov to purchase state Electrical and Building Permits. Customers will no longer have to purchase permits within the county that electrical or building work is being done. Customer focused options have also been included in the new system such as the ability to purchase additional inspections/services on the same active permit in addition to the purchase of re-inspection(s) on active permits. The new online system also has interactive features like the ability to add notes to the inspection requests that the inspector as well as inspection results sent via email directly to the customer.

We anticipate this new system will improve customer service by allowing them to purchase permits online versus traveling to each individual issuing agent. Furthermore, customers have direct access to information related to services they have remaining on their permit(s).

How to purchase a permit through the new self-service system:

Please visit our online system at <u>core.tn.gov</u> to create an account. You will use this account to purchase and service permits, including printing your permit and requesting all of your inspections.

Steps to using the online system:

- 1. Visit core.tn.gov
- 2. On the left side of the screen under "New User", select "Register a new account."
- 3. To purchase a permit:
 - Select "Apply for a New Type of License, Permit or Registration"
 - Then select "Permits Electrical and Residential"
 - Choose the application for the permit you wish to purchase
 - Follow the steps to complete the application
 - Submit payment.

Several tutorial videos are located on the right side of <u>core.tn.gov</u> if you need additional assistance.

Current Issuing Agents:

A list of current issuing agents and additional information can be found on our website at: https://www.tn.gov/content/dam/tn/commerce/documents/fire_prevention/posts/Permit-Issue-Agents.pdf

Please do not hesitate to contact the Permits and Licensing team at (615) 741-7170 or by email at SFMO.permits-licensing@tn.govif you have any questions.

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